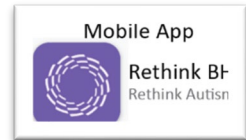


Greetings BCBA's!

The launch of the RethinkBH platform is fast approaching and a considerable amount is happening behind the scenes to make sure we kick it off on Monday, March 27th without a hitch! Below is the latest timeline and answers to some frequently asked questions...please make sure you go through them. 😊

REMEMBER: Until March 27th, you will be using the current RethinkED platform for your client's programming and session notes and using Central Reach to convert appointments!!

Migration Timeline:

Date	Event	Description	NOTES
Monday, March 13	Login & Mobile APP Day!	<p>On this day, BCBA's login to the new RethinkBH platform as follows:</p> <ul style="list-style-type: none"> Navigate to https://www.rethinkbehavioralhealth.com/ Select "Login" (upper right side of the webpage). Enter your uncommon thread email address as your username. Select "forgot password" to create your new password. <p>Once you have successfully logged into the new RethinkBH platform on the web, you can download the RethinkBH App to your mobile device. Your username and password will be the same for both the website and mobile app.</p> <ul style="list-style-type: none"> From an iPhone: Download the RethinkBH app from the App Store. From an Android phone: Download the RethinkBH app from the Google Play Store <p>Once logged into the app, please immediately change your settings as illustrated in these instructions:</p> <p>Rethink Behavioral Health New User Instructions: Web Browser & Mobile App</p>	<ul style="list-style-type: none"> If an email (from Rethink) with instructions to reset your password is not received in your inbox or junk/spam folders, contact Jennifer Pombo immediately. At this point you are still using RethinkED to update client programming and session notes. At this point your therapist is still using RethinkED to collect data. At this point you are still using Central Reach to convert appointments. <div style="text-align: center;">  </div> <div style="background-color: #4a4a9a; color: white; padding: 10px; margin-top: 10px;"> <p>Troubleshooting and Support Process: If you are having technical difficulties, please proceed as follows:</p> <ol style="list-style-type: none"> Self-help: Instructions and Videos Immediate Case Manager (Mel, Colleen, Tricia, Donna, Gianna, Jenn) Employee Support – Jennifer Pombo </div> <p>NOTE: Please check your email daily for any new information!!</p>
Friday, March 17	Programming Day!	<p>BCBA's will use the next several days to rebuild their client's programs on the new RethinkBH platform in preparation to go LIVE on March 27.</p>	<ul style="list-style-type: none"> Although these next few days are being used to rebuild your client programming on the new RethinkBH platform, you are still using RethinkED to update client programming and session notes. I suggest you limit changes to programming on the RethinkED platform until we go LIVE on the

		<p>TUT will pay you for the time it takes to get it done. We are estimating it will take about 2 hours for each client. As such, we will add an administrative appointment to your schedule accordingly. You will need to convert this administrative session to get paid for your time.</p> <p>Adding and adjusting programming on the RethinkBH platform is very similar to adding and adjusting programming on the RethinkED platform.</p> <p>However, prior to that day, you may want to review these instructions and related videos – this is basically everything discussed in your RethinkBH training.</p> <ul style="list-style-type: none"> • RethinkBH: BCBA Training • Program Library Overview • Writing Custom Programs • Editing a Client Skills Programs • Editing a Client Behavioral Program • Data Collection on the Web Browser • Data Collection on the Mobile App <p>In addition, TUT will provide written instruction on the most efficient way to transfer your programs from RethinkED to RethinkBH.</p>	<p>RethinkBH platform on March 27.</p> <ul style="list-style-type: none"> • At this point your therapist is still using RethinkED to collect data. • At this point you are still using Central Reach to convert appointments. <div style="background-color: #4a4a9a; color: white; padding: 10px; border: 1px solid #4a4a9a;"> <p>Troubleshooting and Support Process: If you are having technical difficulties, please proceed as follows:</p> <ol style="list-style-type: none"> 1. Self-help: Instructions and Videos 2. Contact immediate Case Manager (Mel, Colleen, Tricia, Donna, Gianna, Jenn) 3. Employee Support – Jennifer Pombo </div> <p>NOTE: Please check your email daily for any new information!!</p>
<p>Friday, March 24</p>	<p>Farewell to Central Reach Day!</p>	<p>By the end of business on Friday, March 24th, all sessions, up to and including sessions on March 24th, need to be converted and session notes need to be uploaded.</p> <p>Hopefully you are up to date and only must convert and upload what is due on March 24.</p> <p>Failure to convert a session means you may not get paid for that session/day...so please make sure you are up to date!</p> <p>No sessions should be added or rescheduled for March 25th or 26th.</p>	<ul style="list-style-type: none"> • At this point, this is the last day your therapist is using RethinkED to collect data and enter session notes. • At this point, this is the last day you are using Central Reach to convert appointments. <p>NOTE: Please check your email daily for any new information!!</p>
<p>Monday, March 27</p>	<p>Kick-Off Day!</p>	<p>RethinkBH Platform goes LIVE for everyone!!!</p> <p>On this day all BCBA's and therapists will be using the new RethinkBH platform.</p> <p>Central Reach will no longer be active.</p>	<ul style="list-style-type: none"> • At this point you begin using the RethinkBH platform to update client programming and session notes • At this point, your therapist begins using RethinkBH to collect data and enter session notes. • At this point, you begin using RethinkBH to convert appointments.

		RethinkED will no longer be active except to view your client's old data. View/Print only access on the RethinkED platform will be active for 6 months.	NOTE: Please check your email daily for any new information!!
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FAQ/Troubleshooting and Support:

? I am having technical difficulties, who should I contact?

Please proceed as follows:

1. Self-help: Instructions and Videos
2. Contact your immediate Case Manager (Mel, Colleen, Tricia, Donna, Giana, or Jenn)
3. Employee Support – [Jennifer Pombo](#)

? What is Programming day (March 17th)?

In addition to St. Patrick's Day, this year March 17th is Programming Day! On this day, BCBA's will begin to rebuild their client's programming on the new RethinkBH platform. This should be completed by March 21st.

What exactly does that mean? BCBA's will add current programs to their client's profile – skills, behavioral, and parent training. Then update the goals to reflect the appropriate DSM-V language and add targets. The skills programs are available in the Program Library, including 700 custom goals from RethinkED (only custom goals with some activity in the last year transferred; stale custom goals did not come over). The targets will start at baseline, no data will transfer from RethinkED – therefore there will be no graphical illustration of progress when we start RethinkBH. However, this information is still available for you to see and print from RethinkED for 6 months. I realize this is an inconvenience, but we expect it will only be an inconvenience for a couple of months.

On this day, BCBA's will begin the process of rebuilding their client's programs on the new RethinkBH platform in preparation to go LIVE on March 27. The rebuilding process should be done by Tuesday, March 21st. We are estimating it will take about 2 hours for each client. As such, we will add an administrative appointment to your schedule accordingly. You will need to convert this administrative session to get paid for your time. On Programming day, we will provide further instruction on how to most-efficiently rebuild your client's programming.

? What happens to all my client's data and graphical progress in RethinkED?

Your client's data and therefore graphical progress will remain in RethinkED. You will have access to view this information for a period of at least 6 months. As such, you should hang-on to your username and password for RethinkED. If you lose your username and password for RethinkED, please contact employee support by emailing [Jennifer Pombo](#).

? On the new RethinkBH platform, I realize that the VBMAPP Assessment is now integrated. What happens to all my client's VBMAPP history?

On March 27th – Kick-off Day – all VBMAPP assessments for new and current clients will be completed on the RethinkBH platform. All the data and graphical progress from your client's previous VBMAPP assessments will be available to view and print only on <https://www.vbmappapp.com/>. Once

again, I realize this is an inconvenience, but we expect it will only be an inconvenience for a couple of months. If you have trouble accessing the VBMAPP assessment on the RethinkBH platform, please proceed as follows:

1. Self-help: [Instructions](#)
2. Contact your immediate Case Manager (Mel, Colleen, Tricia, Donna, Gina, or Jenn)
3. Employee Support – [Jennifer Pombo](#)

? If my client is new to TUT and his family is still doing ABA 101 – which includes the Rethink Basic Training Modules – will they be moved from RethinkED to RethinkBH?

If your client’s parents are currently engaged in ABA 101, and therefore the Rethink Basic Training Modules, nothing will change for them. If you are assigned a new client to TUT, the new client’s parents will access the RethinkBH platform for the Rethink Basic Training Modules.

? When will my therapist be trained and when will they begin entering data?

Your therapist(s) has already received training on the new RethinkBH platform. The week of March 23rd – after “BCBA Programming Day” – your therapist will receive instructions on how to login to the RethinkBH web browser and RethinkBH mobile app. However, she/he will be instructed not to begin entering data until RethinkBH goes live on March 27th. **If your therapist needs assistance logging into the web browser and Mobile app, please be prepared to assist them. If you are unable to help, please escalate to your immediate Case Manager.**